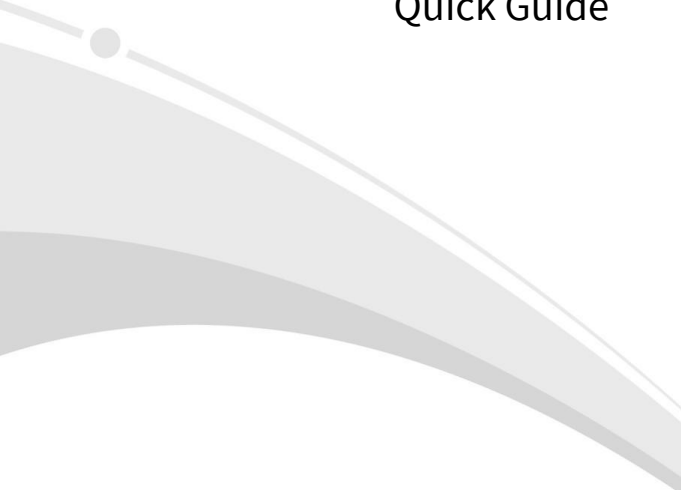


# Cloud Managed Switch

## Quick Guide



V2.01

# Preface

The content of this section is designed to ensure that users use the product correctly to prevent dangers or property loss caused by improper operation. Before using this product, be sure to read this manual carefully. Please keep this manual properly for future reference.

## About This Manual

- We recommend that you use this manual under the guidance of a professional.
- This manual is designed for use with multiple product models, and it is not possible to list the appearance and functions of each product individually. Please refer to the actual product for use.
- This manual is intended for multiple software versions, and the illustrations and descriptions in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Uniview cannot be held responsible for any such errors and reserves the right to change the manual without prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Uniview reserves the right to change any information in this manual without any prior notice or indication. Due to such reasons as product version upgrade or regulatory requirement of relevant regions, this manual will be periodically updated.
- This manual will be updated in real time according to the laws and regulations of the relevant regions. For specific details, please refer to the product's paper copy, QR code, or official website. In case of any discrepancy between the paper copy and the electronic version, the electronic version shall prevail.

## About This Product

If the product you have chosen is a video product, please strictly adhere to the applicable laws and regulations. You can visit our official website to inquire about the relevant content.

## Instructions for Use

- This document serves as a guide for use only. All statements, information, and suggestions contained in this document do not constitute any express or implied warranty.
- We assume no responsibility for any special, incidental, consequential, or indirect damages resulting from the use of this manual or the use of our products, including but not limited to losses due to loss of business profits, data or document loss, and product malfunction or information leakage caused by cyber-attack, hacker attack, and virus infections.
- Due to uncertain factors such as the physical environment, there may be discrepancies between the actual values of some data and the reference values provided in the manual. In case of any questions or disputes, the company's final interpretation shall prevail.




## Formatting Conventions

The UI formatting conventions used in this document are as follows:

Format	Meaning
Bold	Bold means UI elements (button names, menu names, window names, etc.), e.g., Click <b>Save</b> .
>	Indicate a sequence of actions, e.g., click Device Management > Add Device, which means first click Device Management, and then click Add Device.

## Symbol Conventions

This document uses various distinctive symbols to highlight areas that require special attention during the operation process. The meanings of these symbols are as follows:

Symbol	Meaning
	NOTE: Provides tips and additional information related to the operation and use of the product.
	CAUTION: Alerts to matters that requires attention during operation, as improper handling may lead to product damage, data loss, or functional abnormalities.
	WARNING: The annotations following this symbol demand extra attention, as improper handling could potentially cause personal injury.

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### EU Authorised Representative

UNV Technology EUROPE B.V. Treubstraat 1, 2288 EG, Rijswijk, Netherlands.

If you have any feedback, please contact us at [service@uniview.com](mailto:service@uniview.com).

### Disclaimer of Liability

- We assume no responsibility and offer no compensation for any special, incidental, consequential, or indirect damages resulting from the use of this manual or our products, including but not limited to losses related to lost business profits, data, or document loss.
- The product described in this manual is provided on an "as is" basis. Unless required by applicable law, this manual is only for informational purpose, and all statements, information, and recommendations in this manual are presented without warranty of any kind, expressed or implied, including, but not limited to, merchantability, satisfaction with quality, fitness for a particular purpose, and noninfringement.
- Users must assume total responsibility and all risks for connecting the product to the Internet, including, but not limited to, network attack, hacking, and virus. Uniview strongly recommends that users take all necessary measures to enhance the protection of network, device, data and personal

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- To the extent not prohibited by applicable law, in no event will Uniview and its employees, licensors, subsidiary, affiliates be liable for results arising out of using or inability to use the product or service, including, not limited to, loss of profits and any other commercial damages or losses, loss of data, procurement of substitute goods or services; property damage, personal injury, business interruption, loss of business information, or any special, direct, indirect, incidental, consequential, pecuniary, coverage, exemplary, subsidiary losses, however caused and on any theory of liability, whether in contract, strict liability or tort (including negligence or otherwise) in any way out of the use of the product, even if Uniview has been advised of the possibility of such damages (other than as may be required by applicable law in cases involving personal injury, incidental or subsidiary damage).
- To the extent allowed by applicable law, in no event shall Uniview's total liability to you for all damages for the product described in this manual (other than as may be required by applicable law in cases involving personal injury) exceed the amount of money that you have paid for the product.
- When using this product, please strictly adhere to the applicable laws and regulations to avoid infringing upon the rights of third parties, including but not limited to intellectual property rights, data rights, or other privacy rights. You must also not use this product for the purposes of developing or facilitating the use of weapons of mass destruction, biological or chemical weapons, nuclear weapons, or for any other purposes that violate international norms and regulations.

### **Privacy Protection Reminder**

Uniview complies with appropriate privacy protection laws and is committed to protecting user privacy. You may want to read our full privacy policy at our website and get to know the ways we process your personal information. Please be aware, using the product described in this manual may involve the collection of personal information such as face, fingerprint, license plate number, email, phone number, GPS. Please abide by your local laws and regulations while using the product.

## **Safety Precautions**

The device must be installed, serviced and maintained by a trained professional with necessary safety knowledge and skills. Before you start using the device, please read through this guide carefully and make sure all applicable requirements are met to avoid danger and loss of property.

### **Storage, Transportation, and Use**

- Store or use the device in a proper environment that meets environmental requirements, including and not limited to, temperature, humidity, dust, corrosive gases, electromagnetic radiation, etc.
- Make sure the device is securely installed or placed on a flat surface to prevent falling.
- Unless otherwise specified, do not stack devices.
- Ensure good ventilation in the operating environment. Do not cover the vents on the device. Allow adequate space for ventilation.
- Protect the device from liquid of any kind.
- Make sure the power supply provides a stable voltage that meets the power requirements of the device. Make sure the power supply's output power exceeds the total maximum power of all the connected devices.
- Verify that the device is properly installed before connecting it to power.
- Do not remove the seal from the device body without consulting Uniview first. Do not attempt to service the product yourself. Contact a trained professional for maintenance.
- Always disconnect the device from power before attempting to move the device.
- Take proper waterproof measures in accordance with requirements before using the device outdoors.

### **Power Requirements**

- Install and use the device in strict accordance with your local electrical safety regulations.
- Use a UL certified power supply that meets LPS requirements if an adapter is used.
- Use the recommended cordset (power cord) in accordance with the specified ratings.

- Only use the power adapter supplied with your device.
- Use a mains socket outlet with a protective earthing (grounding) connection.
- Ground your device properly if the device is intended to be grounded.

## Battery Safety

Please use batteries properly; otherwise, there is a risk of fire or explosion.

- **Warning:** Using incorrect battery models can lead to explosion.
- If you need to replace the battery, it is recommended that you go to an authorized service center or have it replaced under professional supervision. We shall not be held responsible for any issues arising from unauthorized battery replacement.
- When replacing the battery, be sure to use a battery of the same type as the original! Using the wrong model for replacement (such as certain types of lithium batteries) may cause safety protection to fail.
- Batteries must not be exposed to overheat environments such as sunlight, fire, as this may lead to fire, explosion, or combustion.
- Do not dispose of batteries in fire or heating appliances. Do not squeeze, bend, or cut batteries, as it may cause explosion.
- Do not expose batteries to extremely high or low temperatures, or to very low-pressure environments, as this may cause explosion or leakage of flammable liquid/gas.
- Dispose of the used battery according to your local regulations or the battery manufacturer's instructions.
- For products or the included remote control containing a button cell battery: Do not ingest the battery - chemical burn hazard! If swallowed, a button cell battery can cause severe internal burns within 2 hours and may be fatal. Precautions (including but not limited to):
  - Keep new and used batteries away from children.
  - Stop using the product and keep it away from children if the battery compartment is not securely closed.
  - If you suspect that a battery may have been swallowed or inserted inside any part of the body, seek immediate medical attention.

## Network Security

Please take all necessary measures to enhance network security for your device.

### The following are necessary measures for the network security of your device:

- **Change default password and set strong password:** You are strongly recommended to change the default password after your first login and set a strong password of at least nine characters including all three elements: digits, letters and special characters.
  - Do not include the account name or the reverse of the account name.
  - Avoid using consecutive characters, such as 123, abc, etc.
  - Do not use overlapping characters, such as 111, aaa, etc.
- **Keep firmware up to date:** It is recommended that your device is always upgraded to the latest version for the latest functions and better security. Visit Uniview's official website or contact your local dealer for the latest firmware.

### The following are recommendations for enhancing network security of your device:

- **Change password regularly:** Change your device password on a regular basis and keep the password safe. Make sure only the authorized user can log in to the device.
- **Enable HTTPS/SSL:** Use SSL certificate to encrypt HTTP communications and ensure data security.
- **Enable IP address filtering:** Allow access only from the specified IP addresses.
- **Minimum port mapping:** Configure your router or firewall to open a minimum set of ports to the WAN and keep only the necessary port mappings. Never set the device as the DMZ host or configure a full cone NAT.
- **Disable the automatic login and save password features:** If multiple users have access to your computer, it is recommended that you disable these features to prevent unauthorized access.

- **Choose username and password discreetly:** Avoid using the username and password of your social media, bank, email account, etc., as the username and password of your device, in case your social media, bank and email account information is leaked.
- **Restrict user permissions:** If more than one user needs access to your system, make sure each user is granted only the necessary permissions.
- **Disable UPnP:** When UPnP is enabled, the router will automatically map internal ports, and the system will automatically forward port data, which results in the risks of data leakage. Therefore, it is recommended to disable UPnP if HTTP and TCP port mapping have been enabled manually on your router.
- **Multicast:** Multicast is intended to transmit video to multiple devices. If you do not use this function, it is recommended you disable multicast on your network.
- **Check logs:** Check your device logs regularly to detect unauthorized access or abnormal operations.
- **Isolate video surveillance network:** Isolating your video surveillance network with other service networks helps prevent unauthorized access to devices in your security system from other service networks.
- **Physical protection:** Keep the device in a locked room or cabinet to prevent unauthorized physical access.
- **SNMP:** Disable SNMP if you do not use it. If you do use it, then SNMPv3 is recommended.

#### Learn More

You may also obtain security information under Security Response Center at Uniview's official website.

#### Avertissement de l'utilisation de la batterie

- Lorsque utiliser la batterie, évitez:
  - Température et pression d'air extrêmement élevées ou basses pendant l'utilisation, le stockage et le transport.
  - Remplacement de la batterie.
- Utilisez la batterie correctement. Mauvaise utilisation de la batterie comme celles mentionnées ici, peut entraîner des risques d'incendie, d'explosion ou de fuite liquide de gaz inflammables.
  - Remplacer la batterie par un type incorrect;
  - Disposer d'une batterie dans le feu ou un four chaud, écraser mécaniquement ou couper la batterie;
- Disposer la batterie utilisée conformément à vos règlements locaux ou aux instructions du fabricant de la batterie.

#### Regulatory Compliance

##### FCC Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Visit [https://global.uniview.com/Support/Download\\_Center/Product\\_Installation/Declaration/](https://global.uniview.com/Support/Download_Center/Product_Installation/Declaration/) for SDoC.

**Caution:** The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## LVD/EMC Directive



This product complies with the European Low Voltage Directive 2014/35/EU and EMC Directive 2014/30/EU.

## WEEE Directive–2012/19/EU



The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

## Battery Regulation- (EU) 2023/1542



Battery in the product complies with the European Battery Regulation (EU) 2023/1542. For proper recycling, return the battery to your supplier or to a designated collection point.

# 1 Packing List

Contact your local dealer if the package is damaged or incomplete. The package contents may vary with device model.

No.	Name	Qty	Unit
1	Switch	1	PCS
2	Power cable	1	PCS
3*	Power adapter	1	PCS
4*	Rubber foot	4	PCS
5*	Screw	4	PCS
6*	Mounting bracket	1	Pair
7	Product documents	1	PCS

Remarks: \* means optional and supplied with certain models only.


# 2 Appearance

The appearance may vary with device model. The figures below are for illustrative purpose only.

## 2.1 Indicator



### NOTE!

To restore factory defaults, press and hold the Reset button  for at least 10 seconds, and then the device will restart.

Indicator	Color	Description
G1/SFP1	Green	Off: Not connected with a network device.
		Steady on: Connected with a network device.

		Blinking: Transmitting data.
G2/SFP2	Green	Off: Not connected with a network device.
		Steady on: Connected with a network device.
		Blinking: Transmitting data.
PoE-MAX	Green/Yellow	Off: The total PoE output power is less than 80% of the total power of the device.
		Steady on: The total PoE output power is higher than 85% of the total power of the device.
POWER	Green	Off: The switch is disconnected from power.
		Steady on: The switch is powered on normally. <b>Note:</b> The 8-port switch integrates POWER and PoE-MAX. When powered on normally, the indicator is green. If the total PoE output power exceeds 85% of the total power, the indicator changes to yellow.
PoE	Green	Off: The PoE port is not supplying power.
		Steady on: The PoE port is supplying power normally.
Link/Act <b>Note:</b> For 8-port devices, it is located directly above each port	Green	Off: Not connected with a network device.
		Steady on: Connected with a network device.
		Blinking: Transmitting data.

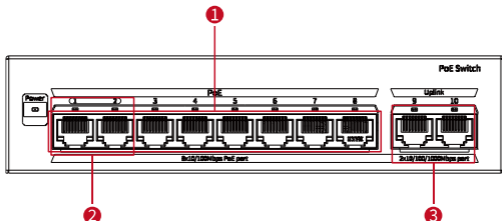
## 2.2 Port

Different device models have different appearances and ports. This section uses a typical device for illustration only; please refer to the actual product.

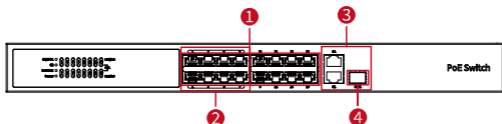
### 2.2.1 Front Panel

## 100M Model

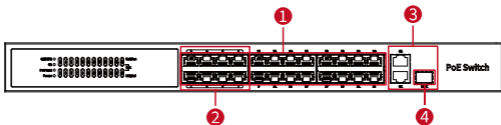
- 8-Port



- 16-Port



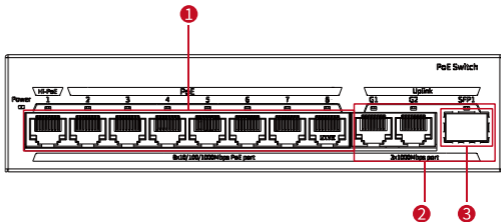
- 24-Port



No.	Description
①	100M PoE port. Supports 100 Mbps data transmission rate and PoE power supply.
②	100M PoE priority port. Supports 100 Mbps data transmission rate and PoE power supply; when PoE power exceeds the limit, power supply is prioritized for this port.
③	Gigabit uplink port. Supports 1000 Mbps data transmission rate, used to connect to upstream devices.
④	Gigabit uplink optical port. Supports 1000 Mbps data transmission rate. The SFP slot requires an SFP optical module for fiber uplink connection.

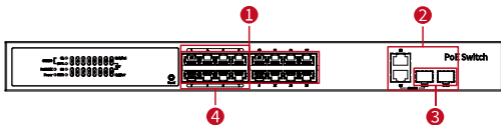
## Gigabit Model

- 8-Port

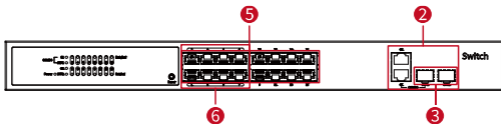


- 16-Port

Model A

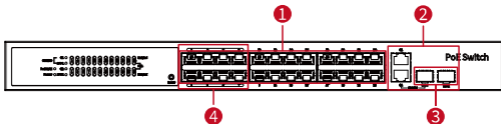


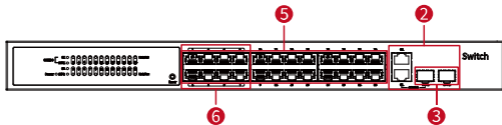
Model B



- 24-Port

Model A





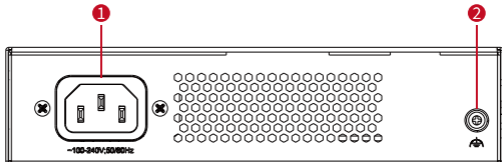
No.	Description
①	Gigabit PoE port. Supports 1000 Mbps data transmission rate and PoE power supply.
②	Gigabit PoE priority port. Supports 1000 Mbps data transmission rate and PoE power supply; when PoE power exceeds the limit, power supply is prioritized for this port.
③	Gigabit uplink port. Supports 1000 Mbps data transmission rate, used to connect to upstream devices.
④	Gigabit uplink optical port. Supports 1000 Mbps data transmission rate. The SFP slot requires an SFP optical module for fiber uplink connection.
⑤	Gigabit port. Supports 1000 Mbps data transmission rate.
⑥	Gigabit priority port. Supports 1000 Mbps data transmission rate; when power exceeds the limit, power supply is prioritized for this port.

**NOTE!**

- The SFP1 port and G1 port marked with COMBO share the same forwarding channel. Only one interface can be used at a time. If both ports are connected simultaneously, only the SFP1 port takes effect.
- PoE ports marked with Hi-PoE have a maximum output power of 45W, suitable for connecting high-power devices.

## 2.2.2 Rear Panel

- 8-Port



- 16/24-Port



No.	Description
①	AC power interface
②	Grounding screw



#### NOTE!

The number of screws on the rear panel and the location of the AC power interface differ between the 16-port switch and the 24-port switch. Please refer to the actual device.

## 3 Installation

### 3.1 Installation Preparations

#### 3.1.1 Environment Preparations

Install the device in a place with lightning protection measures.

- Make sure the cabinet or workbench is reliably grounded and is strong enough to hold the weight of the device and mount accessories.
- Make sure the cabinet or workbench has a good ventilation system.
- Allow enough space (more than 10cm) around the vents of the device for heat dissipation.
- Make sure the operating environment of the device is dry and prevent water and moisture from entering the device chassis.
- Make sure the operating environment of the device is clean. The dust around the device can be absorbed by static electricity, which may affect the lifetime of the device and result in communication failure.



#### CAUTION!

- Before cleaning, be sure to disconnect the device from power. Do not wipe the device with wet cloths or liquids.
- Make sure the operating voltage meets the requirements indicated on the device.
- To avoid the risk of electric shock, do not open the chassis yourself. Seek professional assistance if necessary.

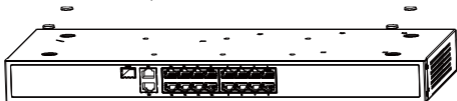
#### 3.1.2 Tool Preparations

- ESD gloves
- Screwdriver
- Screws

## 3.2 Device Installation

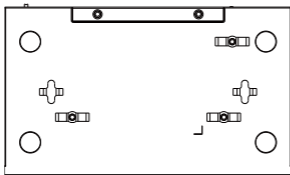
### 3.2.1 Place the Device on a Workbench (For 16/24-port Switch)

1. Place the device with the bottom up on a large and stable workbench.
2. Remove the adhesive backed papers from the rubber feet and attach the rubber feet to the recessed areas on the bottom of the device.
3. Turn the device over and place it on the workbench.



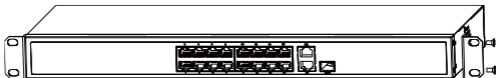
### 3.2.2 Mount the Device on a Wall (For 8-port Switch)

1. Install two screws (user-supplied) on the wall according to the mounting holes on the bottom of the device.
2. Align the mounting holes of the device with the screws on the wall, and then hang the device on the screws.

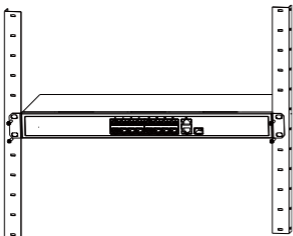


### 3.2.3 Mount the Device in a Rack (For 16/24-port Switch)

1. Verify that the rack is stable and reliably grounded.
2. Secure the mounting brackets to both sides of the device with supplied screws.



3. Choose an appropriate location and secure the brackets to the rack with screws (user-supplied).



## 4 Cable Connection

### 4.1 Connect the Power Cable

Before connecting, ensure that the device is reliably grounded. Follow the steps to connect the power cable:

1. Make sure the power supply meets the requirements indicated on the device.
2. Connect one end of the power cable to the power connector of the device, and the other end to the AC power outlet.
3. Check if the power indicator is on. When the power indicator is on, it indicates that the power supply is connected correctly.

### 4.2 Connect the Network Cable

Connect one end of a network cable to one of the Ethernet ports of the device, and the other end to a computer or other network devices.

## 5 Download App

Scan the QR code below to download and install the app.



**NOTE!**

For detailed instructions, refer to the user manual of the app.

## 6 Web Login

**Default IP Address**

10.6.6.6/24

**Username/Password**

admin/123456

**NOTE:**

To ensure security, please change the password after your first login. You are strongly recommended to set a strong password of at least nine characters including all three elements: digits, letters, and special characters. Change your device password on a regular basis and keep the password safe to ensure that only the authorized user can log in to the device.

If you forgot your password, you need to provide device SN, device time, and dynamic factor to the technical support to generate a temporary password, and then use the temporary password to reset the password.

## 7 Download the Management Software

1. Visit our company's official website and choose an option to find the software.
  - Option 1: Find the software in **Support > Download Center > Maintenance Tools**.
  - Option 2: Enter [Cloud Managed Switch Management Software] in the search bar and press **Enter**. Select the **Type** as **Supports** to find the software.
2. Select [Cloud Managed Switch Management Software] and download and install the software according to the on-screen instructions.

**NOTE!**

The actual operations may be slightly different, please follow the instructions in the website.