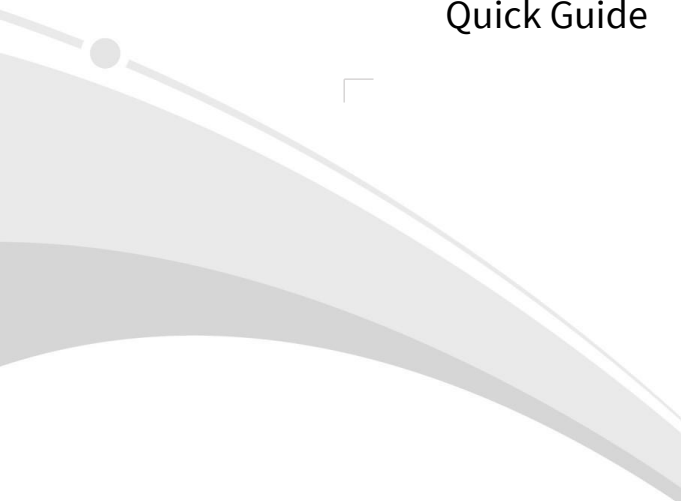


Outdoor Network PTZ Dome Cameras

Quick Guide



V4.00

Preface

The content of this section is designed to ensure that users use the product correctly to prevent dangers or property loss caused by improper operation. Before using this product, be sure to read this manual carefully. Please keep this manual properly for future reference.

About This Manual

- We recommend that you use this manual under the guidance of a professional.
- This manual is designed for use with multiple product models, and it is not possible to list the appearance and functions of each product individually. Please refer to the actual product for use.
- This manual is intended for multiple software versions, and the illustrations and descriptions in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Uniview cannot be held responsible for any such errors and reserves the right to change the manual without prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Uniview reserves the right to change any information in this manual without any prior notice or indication. Due to such reasons as product version upgrade or regulatory requirement of relevant regions, this manual will be periodically updated.
- This manual will be updated in real time according to the laws and regulations of the relevant regions. For specific details, please refer to the product's paper copy, QR code, or official website. In case of any discrepancy between the paper copy and the electronic version, the electronic version shall prevail.

About This Product

If the product you have chosen is a video product, please strictly adhere to the applicable laws and regulations. You can visit our official website to inquire about the relevant content.

Instructions for Use

- This document serves as a guide for use only. All statements, information, and suggestions contained in this document do not constitute any express or implied warranty.
- We assume no responsibility for any special, incidental, consequential, or indirect damages resulting from the use of this manual or the use of our products, including but not limited to losses due to loss of business profits, data or document loss, and product malfunction or information leakage caused by cyber-attack, hacker attack, and virus infections.
- Due to uncertain factors such as the physical environment, there may be discrepancies between the actual values of some data and the reference values provided in the manual. In case of any questions or disputes, the company's final interpretation shall prevail.




Formatting Conventions

The UI formatting conventions used in this document are as follows:

Format	Meaning
Bold	Bold means UI elements (button names, menu names, window names, etc.), e.g., Click Save .
>	Indicate a sequence of actions, e.g., click Device Management > Add Device, which means first click Device Management, and then click Add Device.

Symbol Conventions

This document uses various distinctive symbols to highlight areas that require special attention during the operation process. The meanings of these symbols are as follows:

Symbol	Meaning
	NOTE: Provides tips and additional information related to the operation and use of the product.
	CAUTION: Alerts to matters that requires attention during operation, as improper handling may lead to product damage, data loss, or functional abnormalities.
	WARNING: The annotations following this symbol demand extra attention, as improper handling could potentially cause personal injury.

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EU Authorised Representative

UNV Technology EUROPE B.V. Treubstraat 1, 2288 EG, Rijswijk, Netherlands.

If you have any feedback, please contact us at service@uniview.com.

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- We assume no responsibility and offer no compensation for any special, incidental, consequential, or indirect damages resulting from the use of this manual or our products, including but not limited to losses related to lost business profits, data, or document loss.
- The product described in this manual is provided on an "as is" basis. Unless required by applicable law, this manual is only for informational purpose, and all statements, information, and recommendations in this manual are presented without warranty of any kind, expressed or implied, including, but not limited to, merchantability, satisfaction with quality, fitness for a particular purpose, and noninfringement.
- Users must assume total responsibility and all risks for connecting the product to the Internet, including, but not limited to, network attack, hacking, and virus. Uniview strongly recommends that

users take all necessary measures to enhance the protection of network, device, data and personal information. Uniview disclaims any liability related thereto but will readily provide necessary security related support.

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- To the extent allowed by applicable law, in no event shall Uniview's total liability to you for all damages for the product described in this manual (other than as may be required by applicable law in cases involving personal injury) exceed the amount of money that you have paid for the product.
- When using this product, please strictly adhere to the applicable laws and regulations to avoid infringing upon the rights of third parties, including but not limited to intellectual property rights, data rights, or other privacy rights. You must also not use this product for the purposes of developing or facilitating the use of weapons of mass destruction, biological or chemical weapons, nuclear weapons, or for any other purposes that violate international norms and regulations.

Privacy Protection Reminder

Uniview complies with appropriate privacy protection laws and is committed to protecting user privacy. You may want to read our full privacy policy at our website and get to know the ways we process your personal information. Please be aware, using the product described in this manual may involve the collection of personal information such as face, fingerprint, license plate number, email, phone number, GPS. Please abide by your local laws and regulations while using the product.

Safety Precautions

The device must be installed, serviced and maintained by a trained professional with necessary safety knowledge and skills. Before you start using the device, please read through this guide carefully and make sure all applicable requirements are met to avoid danger and loss of property.

Storage, Transportation, and Use

- Store or use the device in a proper environment that meets environmental requirements, including and not limited to, temperature, humidity, dust, corrosive gases, electromagnetic radiation, etc.
- Make sure the device is securely installed or placed on a flat surface to prevent falling.
- Unless otherwise specified, do not stack devices.
- Ensure good ventilation in the operating environment. Do not cover the vents on the device. Allow adequate space for ventilation.
- Protect the device from liquid of any kind.
- Make sure the power supply provides a stable voltage that meets the power requirements of the device. Make sure the power supply's output power exceeds the total maximum power of all the connected devices.
- Verify that the device is properly installed before connecting it to power.
- Do not remove the seal from the device body without consulting Uniview first. Do not attempt to service the product yourself. Contact a trained professional for maintenance.
- Always disconnect the device from power before attempting to move the device.
- Take proper waterproof measures in accordance with requirements before using the device outdoors.

Power Requirements

- Install and use the device in strict accordance with your local electrical safety regulations.

- Use a UL certified power supply that meets LPS requirements if an adapter is used.
- Use the recommended cordset (power cord) in accordance with the specified ratings.
- Only use the power adapter supplied with your device.
- Use a mains socket outlet with a protective earthing (grounding) connection.
- Ground your device properly if the device is intended to be grounded.

Battery Safety

Please use batteries properly; otherwise, there is a risk of fire or explosion.

- **Warning:** Using incorrect battery models can lead to explosion.
- If you need to replace the battery, it is recommended that you go to an authorized service center or have it replaced under professional supervision. We shall not be held responsible for any issues arising from unauthorized battery replacement.
- When replacing the battery, be sure to use a battery of the same type as the original! Using the wrong model for replacement (such as certain types of lithium batteries) may cause safety protection to fail.
- Batteries must not be exposed to overheated environments such as sunlight, fire, as this may lead to fire, explosion, or combustion.
- Do not dispose of batteries in fire or heating appliances. Do not squeeze, bend, or cut batteries, as it may cause explosion.
- Do not expose batteries to extremely high or low temperatures, or to very low-pressure environments, as this may cause explosion or leakage of flammable liquid/gas.
- Dispose of the used battery according to your local regulations or the battery manufacturer's instructions.
- For products or the included remote control containing a button cell battery: Do not ingest the battery - chemical burn hazard! If swallowed, a button cell battery can cause severe internal burns within 2 hours and may be fatal. Precautions (including but not limited to):
 - Keep new and used batteries away from children.
 - Stop using the product and keep it away from children if the battery compartment is not securely closed.
 - If you suspect that a battery may have been swallowed or inserted inside any part of the body, seek immediate medical attention.

Network Security

Please take all necessary measures to enhance network security for your device.

The following are necessary measures for the network security of your device:

- **Change default password and set strong password:** You are strongly recommended to change the default password after your first login and set a strong password of at least nine characters including all three elements: digits, letters and special characters.
 - Do not include the account name or the reverse of the account name.
 - Avoid using consecutive characters, such as 123, abc, etc.
 - Do not use overlapping characters, such as 111, aaa, etc.
- **Keep firmware up to date:** It is recommended that your device is always upgraded to the latest version for the latest functions and better security. Visit Uniview's official website or contact your local dealer for the latest firmware.

The following are recommendations for enhancing network security of your device:

- **Change password regularly:** Change your device password on a regular basis and keep the password safe. Make sure only the authorized user can log in to the device.
- **Enable HTTPS/SSL:** Use SSL certificate to encrypt HTTP communications and ensure data security.
- **Enable IP address filtering:** Allow access only from the specified IP addresses.
- **Minimum port mapping:** Configure your router or firewall to open a minimum set of ports to the WAN and keep only the necessary port mappings. Never set the device as the DMZ host or configure a full cone NAT.
- **Disable the automatic login and save password features:** If multiple users have access to your computer, it is recommended that you disable these features to prevent unauthorized access.

- **Choose username and password discreetly:** Avoid using the username and password of your social media, bank, email account, etc., as the username and password of your device, in case your social media, bank and email account information is leaked.
- **Restrict user permissions:** If more than one user needs access to your system, make sure each user is granted only the necessary permissions.
- **Disable UPnP:** When UPnP is enabled, the router will automatically map internal ports, and the system will automatically forward port data, which results in the risks of data leakage. Therefore, it is recommended to disable UPnP if HTTP and TCP port mapping have been enabled manually on your router.
- **Multicast:** Multicast is intended to transmit video to multiple devices. If you do not use this function, it is recommended you disable multicast on your network.
- **Check logs:** Check your device logs regularly to detect unauthorized access or abnormal operations.
- **Isolate video surveillance network:** Isolating your video surveillance network with other service networks helps prevent unauthorized access to devices in your security system from other service networks.
- **Physical protection:** Keep the device in a locked room or cabinet to prevent unauthorized physical access.
- **SNMP:** Disable SNMP if you do not use it. If you do use it, then SNMPv3 is recommended.

Learn More

You may also obtain security information under Security Response Center at Uniview's official website.

Avertissement de l'utilisation de la batterie

- Lorsque utiliser la batterie, évitez:
 - Température et pression d'air extrêmement élevées ou basses pendant l'utilisation, le stockage et le transport.
 - Remplacement de la batterie.
- Utilisez la batterie correctement. Mauvaise utilisation de la batterie comme celles mentionnées ici, peut entraîner des risques d'incendie, d'explosion ou de fuite liquide de gaz inflammables.
 - Remplacer la batterie par un type incorrect;
 - Disposer d'une batterie dans le feu ou un four chaud, écraser mécaniquement ou couper la batterie;
- Disposer la batterie utilisée conformément à vos règlements locaux ou aux instructions du fabricant de la batterie.

Regulatory Compliance

FCC Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Visit https://global.uniview.com/Support/Download_Center/Product_Installation/Declaration/ for SDoC.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

LVD/EMC Directive

This product complies with the European Low Voltage Directive 2014/35/EU and EMC Directive 2014/30/EU.

WEEE Directive-2012/19/EU

The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

Battery Regulation- (EU) 2023/1542

Battery in the product complies with the European Battery Regulation (EU) 2023/1542. For proper recycling, return the battery to your supplier or to a designated collection point.

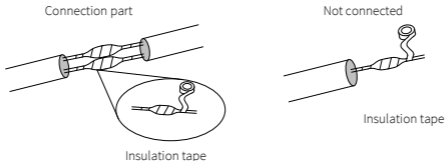
Waterproof Requirements

To effectively protect the device from water ingress, please ensure waterproof treatment is applied to all cables and interfaces. The following steps are for reference only. Actual construction should be flexibly adjusted according to the on-site environment.

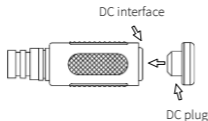
Device failures caused by inadequate waterproofing measures are not covered under the warranty. Thank you for your understanding and cooperation.

1 Pre-processing

1. Before applying waterproofing, ensure all necessary cables are connected, and trim off the exposed copper wires from any unused cables.
2. Wrap the cables with insulation tape (purchased separately).

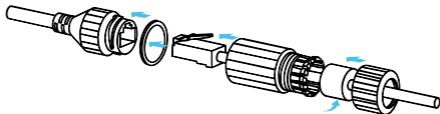


3. Use a DC plug to waterproof any unused DC interfaces. Ignore this step if the device does not have this interface.



2 Waterproofing

1. Use the waterproof components included in the box to waterproof the network cable. Slide the waterproof components onto the cable in the order shown in the diagram.

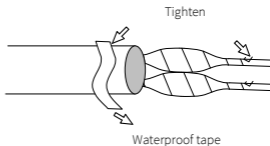


2. Use waterproof tape (purchased separately) to waterproof the cables and interfaces.
 - (1) Fully stretch the waterproof tape towards both ends.
 - (2) Wrap the stretched tape tightly around the cable connection part or cable ends. Make sure the tape is fully stretched during the process.
 - (3) Tighten the tape at both ends to prevent water ingress.

Wrap the cables separately first.



Wrap all cables together.



3. (Optional) Place the waterproofed cable into a waterproof junction box (purchased separately).



CAUTION!

- All cable connections must not be exposed and must not come into contact with liquid water.
- Opened devices must be restored and securely fastened.
- Place the power adapter inside the power distribution box.

1 Packing List

Contact your local dealer if the package is damaged or incomplete. The package contents may vary with device model.

No.	Name	Qty	Unit
1	Camera	1	Set
2	Power Adapter	1	Set
3*	Documentation Set	1	Set
4*	Cable Unit	1	Set
5*	Cable Unit Sun Shield	1	Set
6*	Bracket Adapter Ring	1	Piece
7*	Waterproof Kit	1	Piece

Remarks:

* means optional and supplied with certain models only.

(1) Including one or more waterproof components such as tape and plug.

(2) Including one or more items from screws, hex key, etc.

(3) Including one or more items from drill template, bracket adapter, antistatic gloves, etc.

2 Safety and Compliance information

2.1 Installation

- This device is a class A product and may cause radio interference. Take measures if necessary.
- Use a power adapter or a PoE device that meets requirements. Otherwise, the device may be damaged.
- Make sure the length of the power cable between the power adapter and the camera is not too long, otherwise the voltage of the camera is lowered, causing the camera to work abnormally. If it is required to lengthen the power cable, lengthen the cable between the power adapter and the mains.
- Do not hold the tail cable by hand for weight bearing. Otherwise, the cable connector of the camera could be loosened.
- When connecting to an external interface, use an existing connection terminal, and ensure that the cable terminal (latch or clamp) is in good condition and properly fastened. Ensure that the cable is not tense during mounting, with a proper margin reserved to avoid poor port contact or loosening caused by shock or shake.
- During the process of transportation, special attention is required for the protection of the transparent dome cover to prevent friction, scratch and contamination, etc. In order to keep the cover clean, do not remove the protective film on the cover during mounting. After mounting is finished, remove the film before the device is powered on.

2.2 Maintenance

- Caution: There will be risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- If there is dust on the front glass surface, remove the dust gently using an oil-free brush or a rubber dust blowing ball.
- If there is grease or a dust stain on the front glass surface, clean the glass surface gently from the center outward using lens cleaning cloth. If the grease or the stain still cannot be removed, use lens cleaning cloth dipped with detergent and clean the glass surface gently until it is removed.
- Do not use organic solvents, such as benzene or ethanol when cleaning the transparent dome cover.

2.3 Laser Safety (if applicable)

- Installation and maintenance must be carried out by trained and qualified personnel.
- The camera must be mounted at least 6 meters above the ground.
- To avoid the risk of fire, the laser illuminator must be clear of obstacles within a minimum range of 30 centimeters.
- Make sure laser is disconnected from power before examination.
- Never stare into beam or view through any optical instruments. Avoid exposure to direct or scattered radiation. Be especially cautious during installation and maintenance.
- Never view lasers without protective eyewear. Some lasers emit infrared or ultraviolet, which are invisible to human eyes.
- Keep flammable or explosive objects away from laser beam. Some lasers may ignite combustible materials and thus cause fire.
- Never direct laser at a person. Do not direct laser at glass. The reflection may still cause harm to human eyes.
- Make sure the lens cleaning cloth is clean itself.



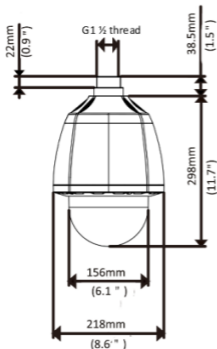
- Never look at the transmit laser while the power is on. Never look directly at the fiber ports and the fiber cable ends when they are powered on.
- Use of controls or adjustments to the performance or procedures other than those specified herein may result in hazardous laser emissions.

3 Introduction

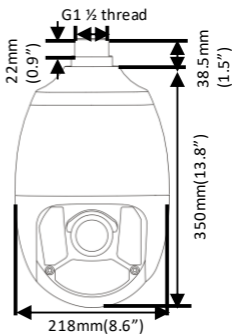
3.1 Dimensions

The figures in the manual are for your reference only. The actual appearance may vary with the product model.

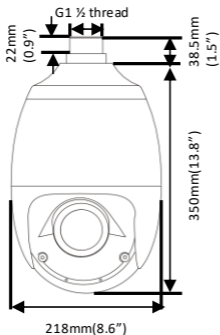
Standard PTZ Dome Camera



Infrared/Laser PTZ Dome

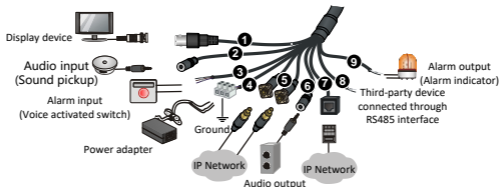


All-Weather PTZ Dome



3.2 Cable Connection

All the cables are tagged to indicate their functions. You can connect cables by referring to the following figure. The appearance and tail cable may vary with device model.



No.	Interface	Usage
1	VIDEO OUT	Video output. Output analog video signal to display device.
2	AUDIO IN	Audio input. NOTE! This interface can be used for audio input and two-way audio, but it cannot be used for the two functions at the same time.
3	ALARM IN	Alarm input.

4	Power interface	Connect power adapter. NOTE! When using, please ensure the device is properly grounded.
5	Optical interface	FC(supplied with flange), 1*100M/1000M Base-FX optical interface (SFP). Connect optical network. Optical interface uses single-mode fiber. See 4.4(Optional) Mount SFP Optical Module for details.
6	AUDIO OUT	Audio output.
7	Ethernet interface	RJ45, 10M/100M Ethernet CAT5 UTP cables are applicable to the ANSI/EIA/TIA-568A/B and ISO/D. NOTE! <ul style="list-style-type: none"> • Please refer to the latest product datasheet for detailed specifications. • Eight wires in the network cable need to be inserted in parallel into the top of the cable connector. The cable connector needs to be crimped in position. When the cable connector is in position, ensure that the metal pieces of the cable connector are parallel to each other and the clamp of the cable connector is intact.
8	RS485	Serial port. Connect external devices for communication, for example, to control third-party devices.
9	ALARM OUT	Alarm output.



NOTE!

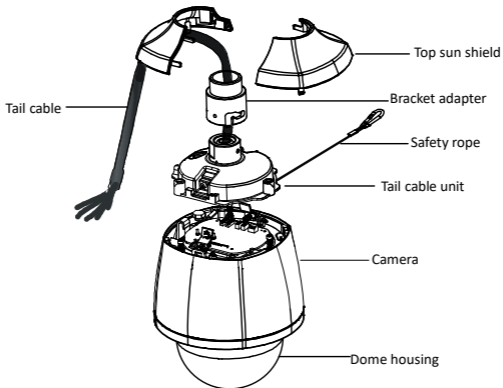
Please disconnect the power before mounting. You can connect the camera to the network through the optical interface or the Ethernet interface after mounting and switch two interfaces without disconnecting the power. The two interfaces cannot be used at the same time.

4 Installation

The mounting steps for other dome camera models are similar. The following takes a standard PTZ dome as an example. The figures in the manual are for your reference only. For the actual appearance, see the camera.

4.1 (Optional) Check Before Mount

Before mounting your camera, check the device model, accessory types and quantities against the packing list to ensure components are complete.



Compared with the standard PTZ dome, the all-weather, infrared, and laser PTZ domes have different camera designs and no housing. However, other components are the same.

4.2 Preparation

1. Installation position

The bearing capacity of installation position shall meet requirements. Reinforce the installation position if necessary.

2. Lightning protection and grounding requirements

Select proper lightning protection devices for the power supply, audio and video cables, and RS485 cables.

3. Accessories

Accessories such as wall mount bracket will be used during installation. Please choose the accessories according to our recommendation list.



NOTE!

The wall bearing capacity and the bracket length shall meet requirements. Choose an appropriate mounting mode according to the actual situations.

4.3 (Optional) Insert Micro SD Card

You need to install a Micro SD card first if you want to save video on an on-board SD card.

**NOTE!**

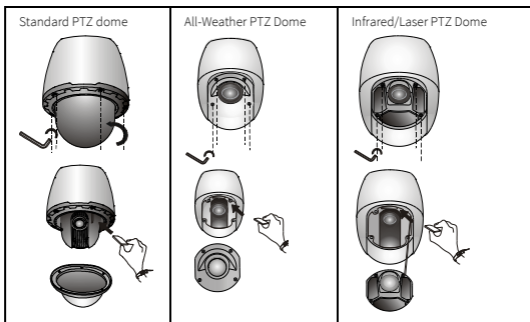
- You need to format the Micro SD card before use. The Micro SD card can be formatted on the camera's Web interface.
- For recommended SD card specifications, please contact your dealer or technical support.

The figure below is for illustrative purpose only. The actual card slot position may vary.

**WARNING!**

- Before you insert or remove the Micro SD card, be sure to disconnect power and wait till the camera stops operation; otherwise, the camera or the Micro SD card may be damaged.
- Do not disassemble the device in high humidity environment. The high humidity inside the device will cause lens fogging.

1. Remove the back cover by loosening the screws.
2. Insert the micro SD card into the slot.
3. Check that the sealing ring is in position.
4. Put the back cover back in place, and turn the screws until they are fully tightened.





4.4 (Optional) Mount SFP Optical Module

4.4.1 Precautions

- Single-mode fiber rather than multimode fiber should be used as transmission lines.
- The optical module in the camera must match that of the switch in terms of fiber mode, and emission/receiver wavelength. And it shall support a transmission distance longer than the actual distance.

- Select a high quality optical fiber connector. A non-standard unpolished connector may damage the internal ceramic sleeves of optical module, flange or optical splitter.
- You can switch network interface without disconnecting power, but optical interface and Ethernet interface cannot be used at the same time.
- Before connecting optical fiber, check that there is no obvious surface defect such as stain, scratch, dent, or pit. If the fiber connector, flange, or optical module is dirty, clean it with alcohol and clean cotton (or a clean cotton swab).
- When connecting optical module, the curvature of optical fiber cannot be smaller than 90 degrees. If the optical fiber is too long, you can bend the fiber. Ensure that the bend diameter is greater than 60mm, and the curvature is greater than 90 degrees.
- When mounting the tail cable adapter, ensure that the optical fiber is not clamped by the device. Otherwise, the optical fiber may be damaged.
- Ensure that the fiber connector is in good condition, the latch is not disrupted and keeps elasticity, and that the connector is properly connected to the fiber end.
- To connect a fiber connector and a flange, align the fiber connector with the slot in the flange to ensure proper interconnection.

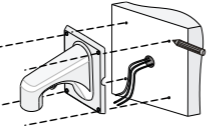
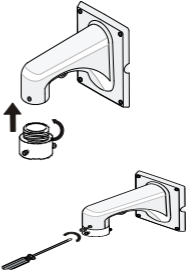
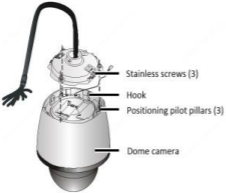

4.4.2 Mount the Optical Module

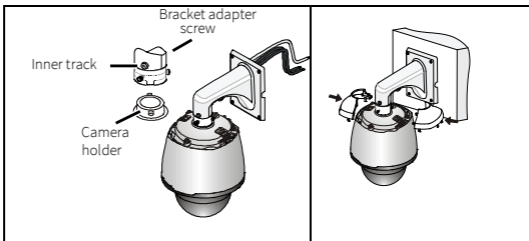
<p>1. Remove the dustproof cover inside the tail cable unit.</p>  <p>Dustproof cover</p>	<p>2. Insert the SFP optical module recommended by your dealer, and then connect the optical fiber plug and the optical module.</p>  <p>Caution: Make sure to connect the optical fiber to the optical interface of device tail cable correctly.</p>
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4.5 Wall Mount

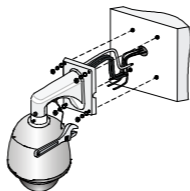
You can mount the camera if the wall and ceiling can bear common self-tapping screws and the camera weight. The following part takes wall mount as an example.

<p>1. Mark the positions of the holes by referring to the mount points of the bracket and lead the cable through the hole on the wall. Then drill holes and knock the expansion bolts.</p>	<p>2. Screw-in the bracket adapter (G1 ½ male thread) to the connector of the wall mount bracket and tighten the screws (M4) at the bracket.</p>
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<p>3. Attach the tail cable unit to the hook with the tail cable unit perfectly aligned with the three positioning pilot pillars on top of the camera, push the dome camera in place, and then secure the three stainless screws.</p> 	<p>4. Hang the other end of the safety rope on the bracket, lead the tail cable through the bracket, and push up.</p> 
<p>5. Slide the camera holder into the inner track and turn the camera till it is blocked by the bracket adapter screw.</p>	<p>6. Mount the top sun shield. Combine the left and right halves of the top sun shield by aligning them concurrently with the triangle icon of the dome. Then, attach them downwards on the dome.</p>



7. Fasten the bracket to the four expansion bolts, and lock the bracket by using flat washers, spring washers, and nuts.



NOTE!

- When mounting the camera, please install the bracket adapter to the bracket first and then mount the camera to the bracket.
- Pay attention to the stainless screws that connect the tail cable unit and the camera. Verify that they are tightened so that the camera is entirely sealed. Ensure that the sun shield on the tail cable unit is mounted in position.
- Tighten all the screws to hold the dome securely.
- For waterproofing, apply sealant on the connection part between the dome and the bracket, wall veneer slits, and cable outlets on the wall.
- In the preceding method, the tail cables pass through the wall, if you do not want the cables pass through the wall, pass the cables through the cable outlets on the base.

5 Startup

Check that the device is properly installed, then connect power to start up the device.

The camera performs a self-test every time it's powered on, including each of the pan, tilt and zoom operations. Please wait till the device completes self-test before you operate the camera.



NOTE!

If ambient temperature is below 0°C, the camera will preheat itself automatically before self test. The preheating takes a while (30 minutes at most). Please wait patiently.

6 Web Login

Default IP address:

192.168.1.13

Default username/password:

admin/123456

Note:

For security, please set a strong password of at least nine characters including uppercase and lowercase letters, digits, and special characters. You are strongly recommended to regularly change the device password and keep it secure to ensure that only authorized users can log in.

7 FAQ

1. The system does not prompt me to install the plug-in at my first login on Windows 7.

Answer: Follow the steps to turn off UAC on your computer: Open the Control Panel. Type uac in the search box, and then click **Change User Account Control Settings**. Drag the slider to **Never Notify** and then click **OK**. After UAC is turned off, please log in again.

2. Failed to install the plug-in?

Answer: Before you log in, follow the steps to add the camera's IP to the trusted sites in your IE: Click **Tool > Internet Options > Security**. Click **Trusted sites**, click **Sites**, and then add the camera's IP address.

If you are using Windows 7, you also need to save the setup.exe to your computer first, and then right-click the file and select **Run as administrator**.

3. No live video after my first login?

Answer: Please turn off the firewall on your computer and then log in again.

4. How to restore factory default settings?

Answer: Perform the following operations:

- (1) Disconnect the camera from power and then remove the tail cable unit from the camera.
- (2) Slide the DIP switch that is shown in the figure below, replace the tail cable unit and then connect the camera to power.



- (3) Wait for the camera to restart.